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Telephone enquiries Steven Bernasconi — (02) 4980 0162 Please quote file no: PSC2014-01845

Tomaree Ratepayers and Residents Association Inc. PO Box 290 NELSON BAY NSW 2315

Attention: Margaret Wilkinson

Dear Margaret,

Re: Post East Coast Low Pressure System Event – Request for earlier Kerbside Collection

Thank you for your letter dated 4<sup>th</sup> May 2015 and for your acknowledgement of the emergency clean-up work currently being undertaken by Council staff and contractors.

Immediately following the storm and flood event Council, through a contractor, opened four (4) drop-off locations where residents can dispose of tree waste for no charge seven (7) days per week. This contract will continue until (and inclusive of) Sunday, 10<sup>th</sup> May 2015.

From Monday, 11<sup>th</sup> May 2015 normal fees for the disposal of green waste apply at Salamander Bay Waste Transfer Station and the privately run tip at Newline Road, Raymond Terrace.

On Sunday, 17<sup>th</sup> May 2015 there will be a free drop off for green waste only at the Newline Road tip and the old Lemon Tree Passage tip.

On Sunday, 24<sup>th</sup> May 2015 there will be a free drop off for green waste only at Salamander Bay Waste Transfer Station.

On Sunday, 31st May 2015 there will be an extra free drop off for green waste only at Salamander Bay Waste Transfer Station.

Council will be commencing a new on-call kerbside collection from July 2015. Residents will receive notification about this during June. Residents will be entitled to two (2) kerbside collections per year. Bookings for this will commence in mid-June 2015.

In addition to the abovementioned services, Council is working with waste collection contractors to secure trucks and teams to provide a special storm green waste kerbside collection for urban and rural residential areas. I am hopeful that this service will commence 25th May 2015 and run for two (2) weeks. However I must stress that the planning and negotiations with the contractors is still in progress so this date is not absolute at the time of writing this letter. Whilst having the kerbside collection earlier would be useful, the situation following the storm is that we are somewhat restricted by the availability of the contractors resources as well as having to make sure that the price paid for this unplanned service is fair and reasonable.

Should you have any questions, please do not hesitate to contact me.

Yours sincerely

Steven Bernasconi

Community Services Section Manager

Date: 6th May 2015